



**GOVLAB**

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# THE **ICANN STRATEGY PANEL** ON MULTISTAKEHOLDER INNOVATION

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ICANN 48 – BUENOS AIRES, ARGENTINA – NOVEMBER 19, 2013

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**THEGOVERNANCE****LAB**

[www.thegovlab.org](http://www.thegovlab.org)

@TheGovLab, #WeCANN

NOVEMBER**2013**

# What is the ICANN MSI Panel?

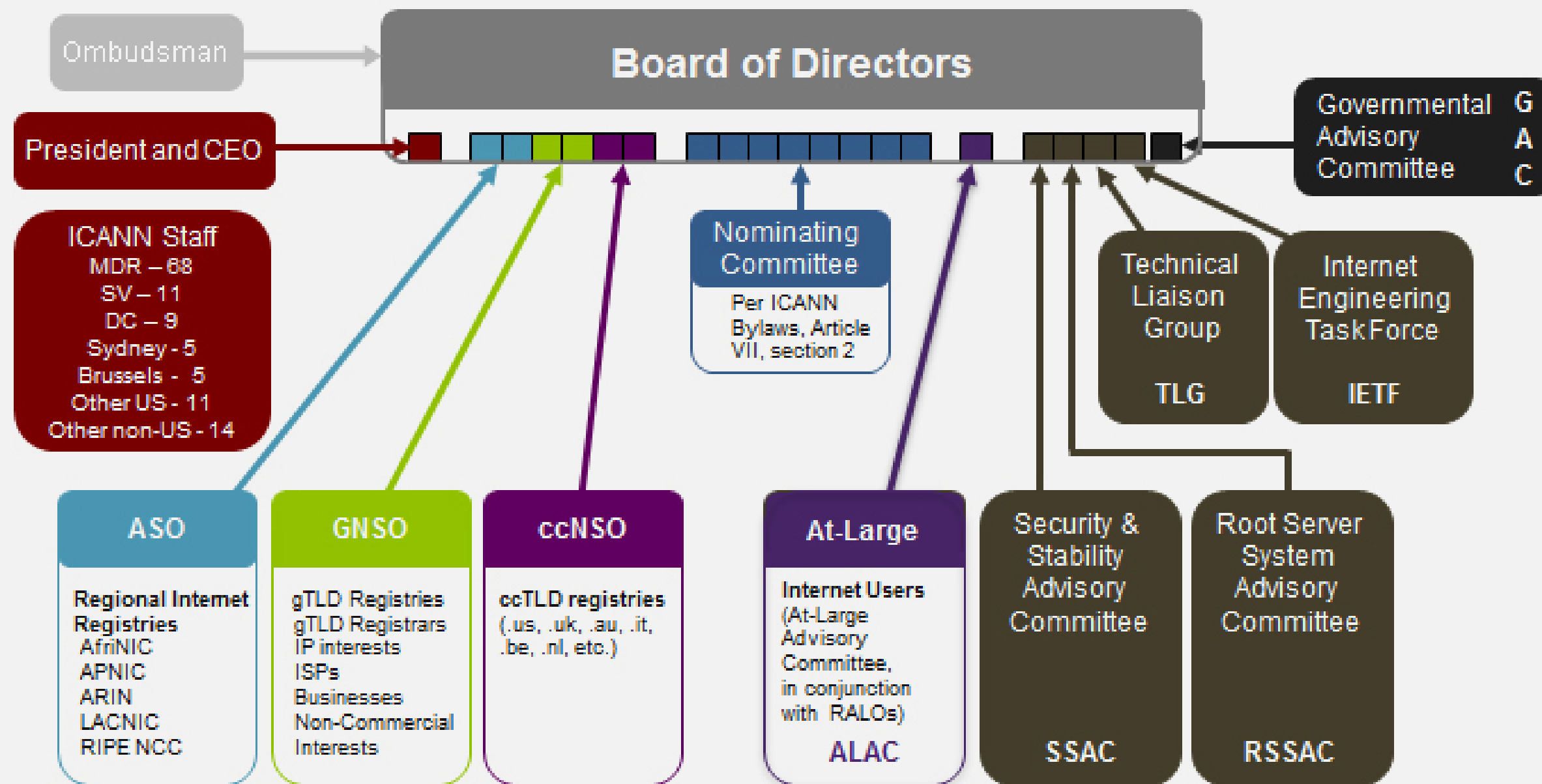
*Multistakeholder Innovation Strategy Panel - FINAL Charter*

The Multistakeholder Innovation Strategy Panel, chaired by Beth Simone Noveck, has been charged with:

- ▶ Proposing new models for broad, inclusive engagement, consensus-based policymaking and institutional structures to support such enhanced functions; and
- ▶ Designing processes, tools and platforms that enable the global ICANN community to engage in these new forms of participatory decision-making.

# Rethink & Redesign

## ICANN Multi-Stakeholder Model



# MSI Panel Makeup



*Alison Gillwald*



*Joi Ito*



*Karim Lakhani*



*Guo Liang*



*Geoff Mulgan*



*Bitange Ndemo*



*Beth Simone Noveck*

# Panel Goals & Outputs

In conversation with you and the wider netizen community, the MSI Panel is working to:

- ▶ Make concrete recommendations to ICANN Board and community.
- ▶ Propose experimental pilot projects to ICANN that it can run and test.

# The GovLab's Role



**GOVLAB**

Founded in 2012, the GovLab works to improve people's lives by bringing together 21st century thinker-doers who design, implement, and study technology-enabled solutions that advance a collaborative, networked approach to reinvent traditional institutions of governance.

# THE CENTRAL HYPOTHESIS

When governments and institutions use technology to open themselves to diverse participation and collaborative problem-solving, and partner with citizens to make decisions, they are more effective and legitimate.

# A **New Approach** to Governance

- ▶ Complex problems, from climate change to poverty, require collaboration to tackle.
- ▶ The last decade has seen remarkable advances in technology but our democratic institutions have been slow to adopt.
- ▶ Citizens have expertise, experience, talents, ideas and abilities that could offer new insights and solutions.
- ▶ A new vision of governance is emerging: one where leaders and citizens work together – enabled by technology – to solve society’s biggest problems and create a new form of democracy.



# GovLab's Action Research Approach

Our methodology is to implement real-world collaborative projects and study their outcomes. We will:

- ▶ Develop practical designs for processes, technologies, and institutional arrangements to support collaborative democracy.
- ▶ Put these designs into practice with institutional partners.
- ▶ Do research on the outcomes to advance our understanding of different approaches.
- ▶ Use that understanding to design the next projects.

*“Research that produces nothing but books will not suffice.”*

**Kurt Lewin, MIT (1944)**

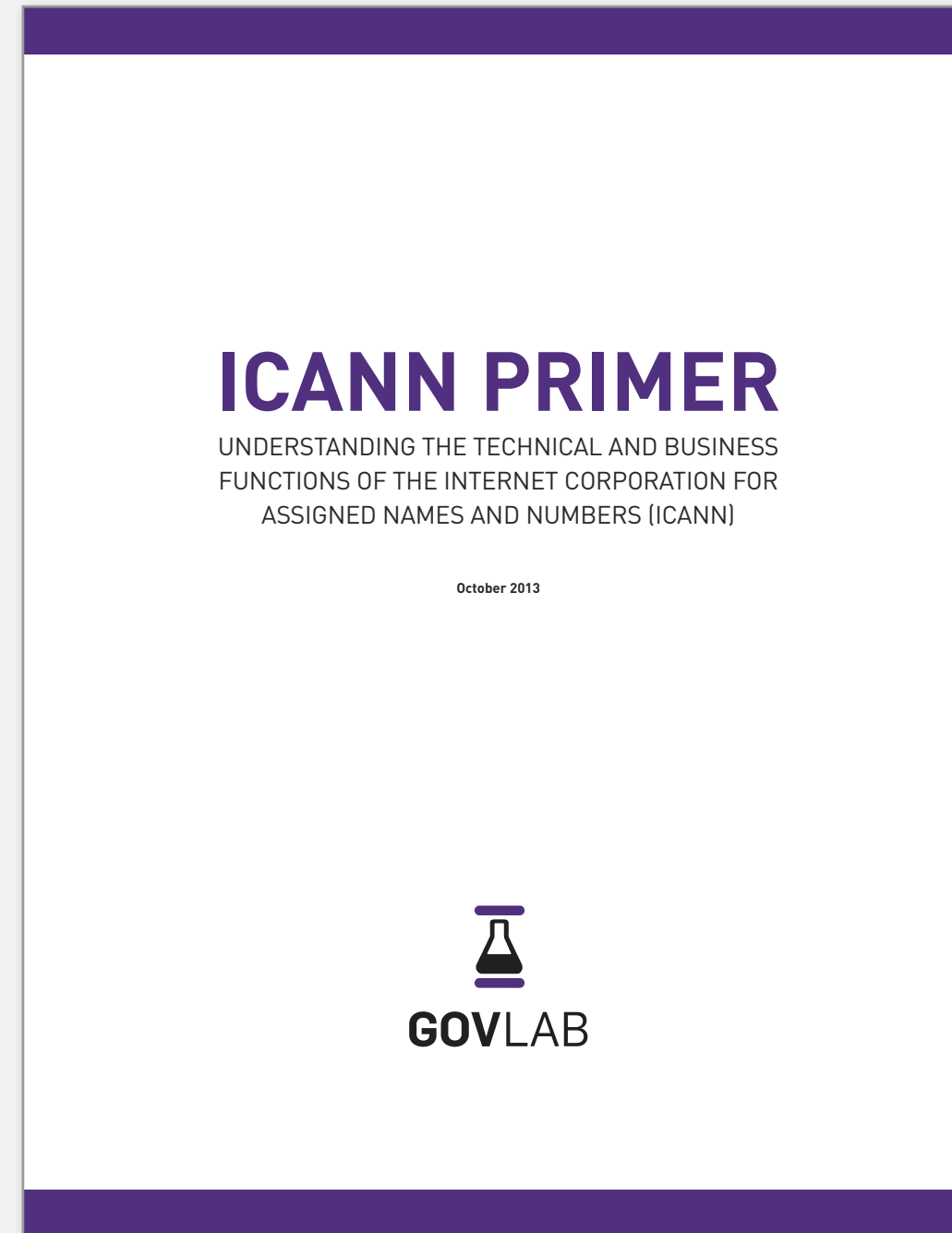
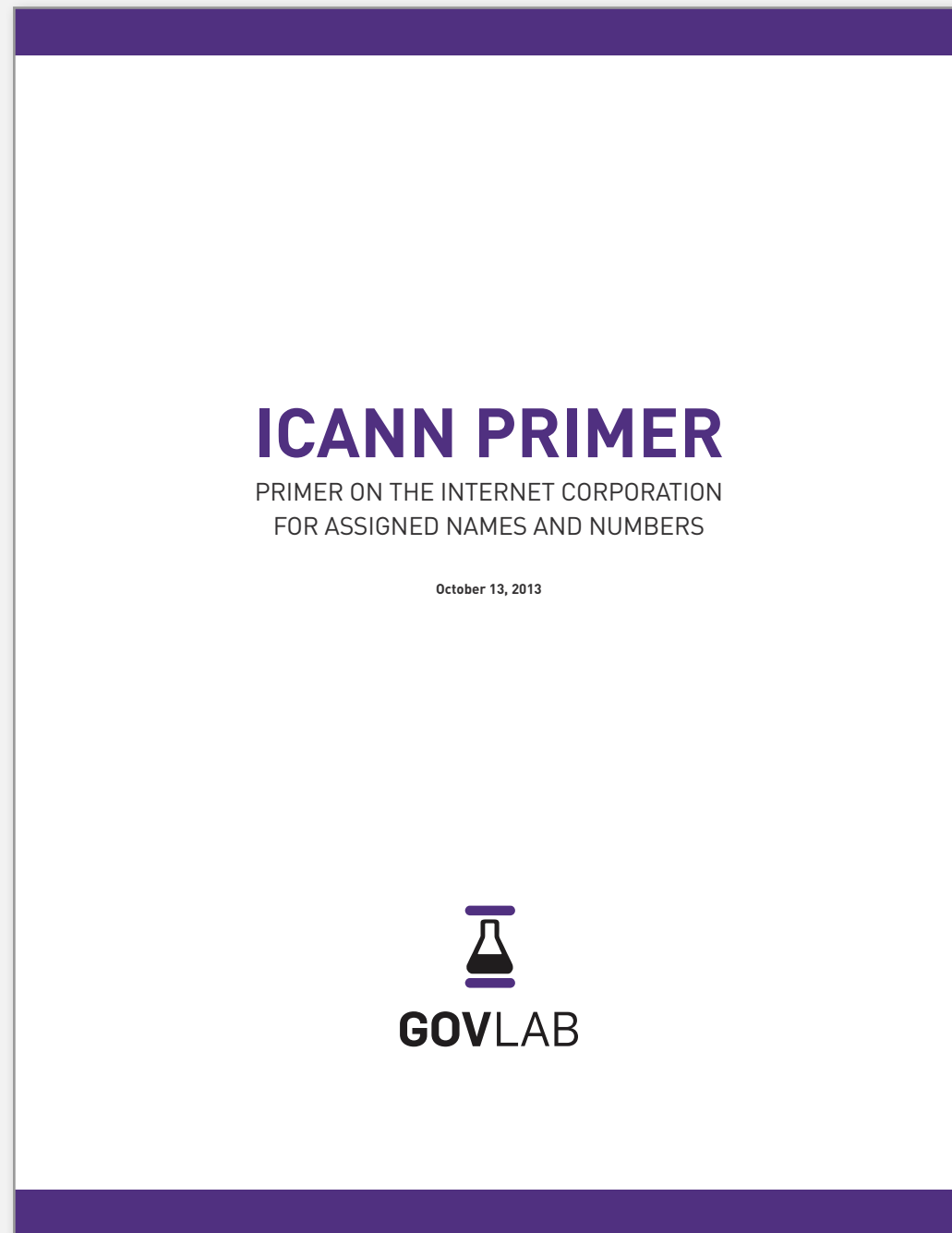
## Focus of Living Labs: **Institutional Innovation**

We focus on collaboration between institutions and networks of people.

- ▶ Networks bring a diversity of ideas, experience and expertise.
- ▶ Institutions serve and maintain the public interest.
- ▶ Institutions also uniquely control the functions of legislation and regulation that are powerful tools for governance.
- ▶ Together they offer exciting new options for ways of solving problems.



***The GovLab Living Labs:*** *Smarter Governance*  
*A Project of the ICANN Strategy Panel on Multistakeholder Innovation*



简体中文 English Français Русский Español العربية

**WHOIS BETA**

ICANN

About WHOIS Policies Get Involved Improving WHOIS Knowledge Center

Learn about WHOIS, keep up-to-date on policy development activities, become involved in Working Groups, or file complaints to ICANN Compliance on WHOIS Inaccuracies and Unavailable Services

About WHOIS

Learn about the history of WHOIS. Read up on technical documents

- [History of WHOIS](#)
- [Technical Overview](#)
- [Using WHOIS](#)
- [Glossary of WHOIS Terms](#)

Policies

Research the various policies and governing documents on WHOIS

- [AOC and WHOIS Policy Review](#)
- [Implementation](#)
- [Current Issues](#)

Get Involved

Learn about how you can become more involved with WHOIS

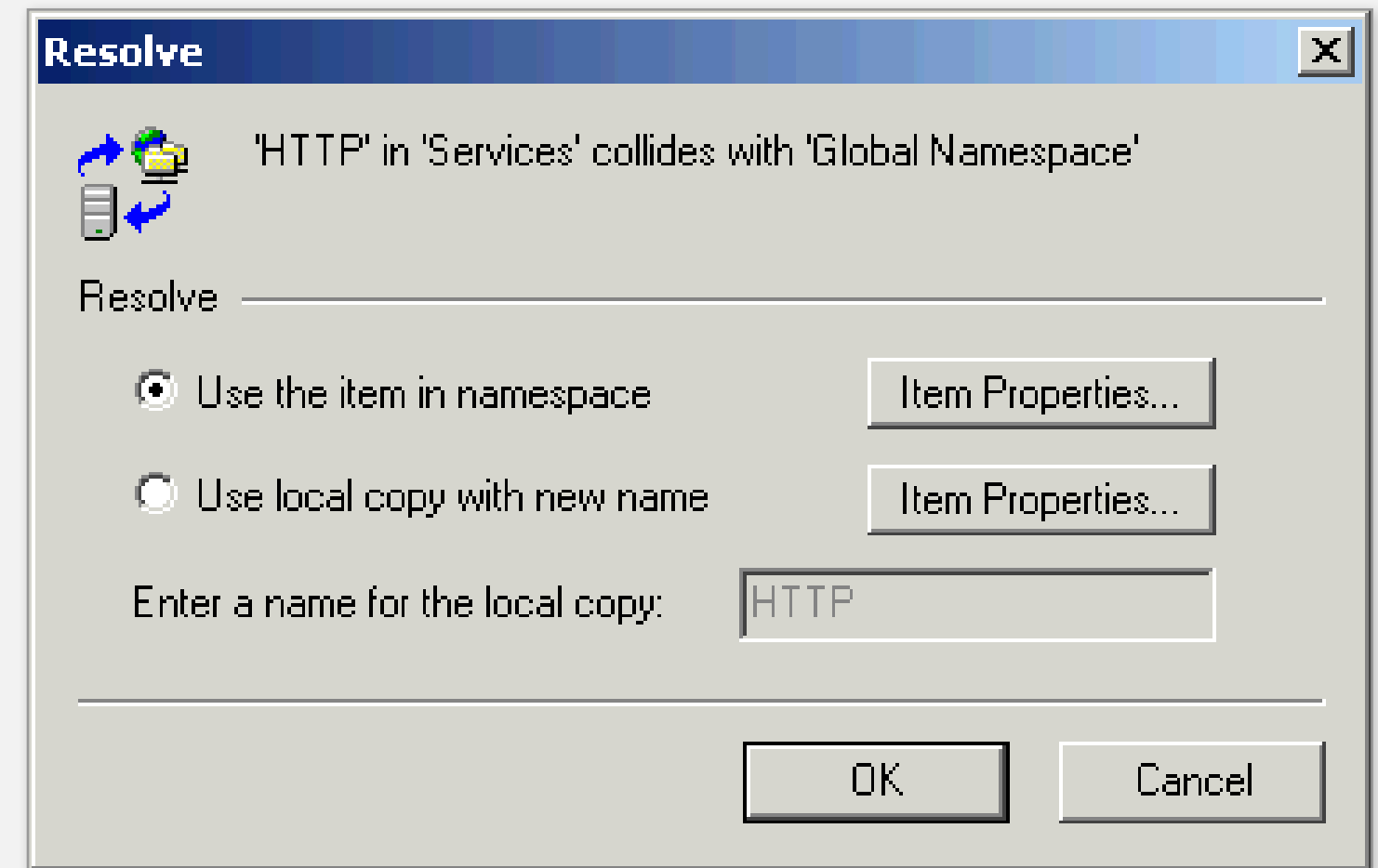
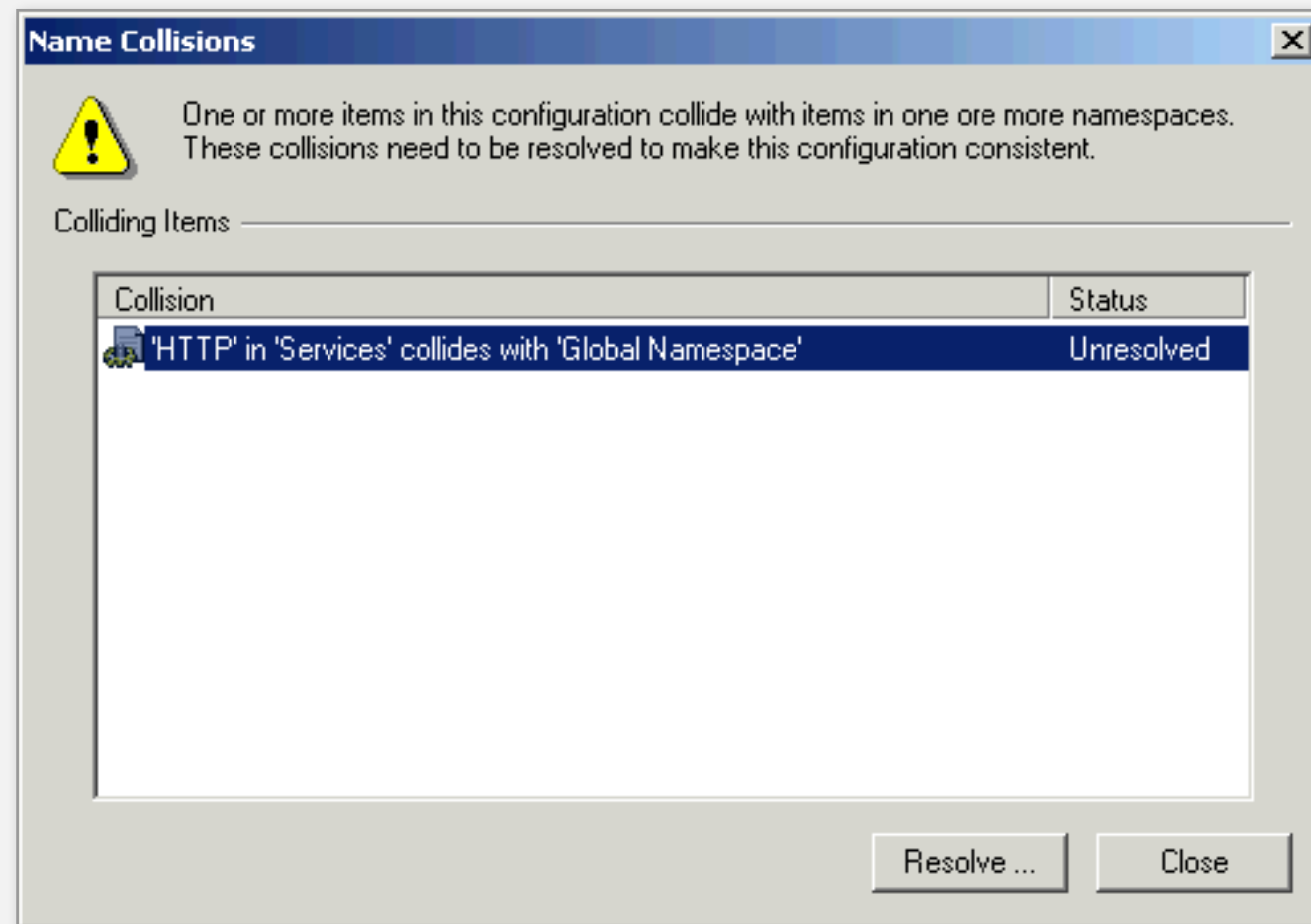
- [Public Comment](#)
- [Working Groups](#)
- [Follow a Mailing List](#)
- [Attend a Public Meeting](#)

Improving WHOIS

See something wrong? ICANN handles WHOIS complaints on Inaccuracies and Unavailable Services

- [Improving WHOIS Data](#)
- [WHOIS Inaccuracy Complaint](#)
- [WHOIS Unavailable \(Access\) Complaint](#)

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<b>Search variant IDN</b> <b>Registered IDN</b>	<b>TS</b>	<b>ST</b>	<b>TT</b>	<b>SS</b>
TS (i.e: 論壇)	√	X	√	√
ST (i.e: 論壇)	X	√	√	√
TT (i.e: 論壇)	X	X	√	√
SS (i.e: 論壇)	X	X	√	√

**Legends:**

TS : Traditional and Simplified Chinese words combination.

ST : Simplified and Traditional Chinese words combination.

TT : Traditional Chinese words only.

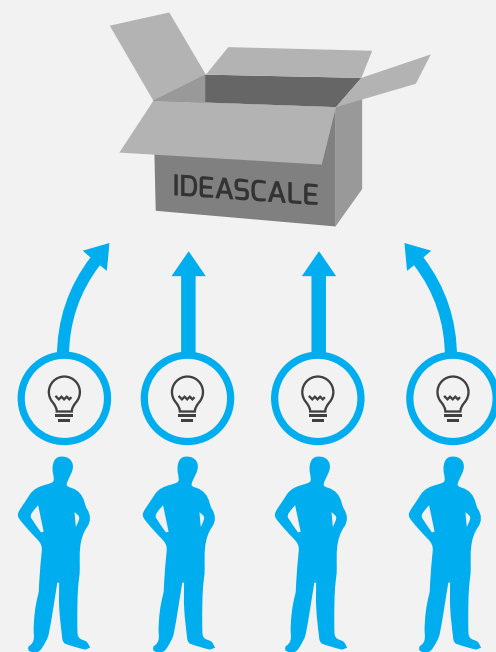
SS : Simplified Chinese words only.

# Designing a 21st Century ICANN

## *Brainstorm In A Box*

### Idea Generation

Nov. 19 – Dec. 31

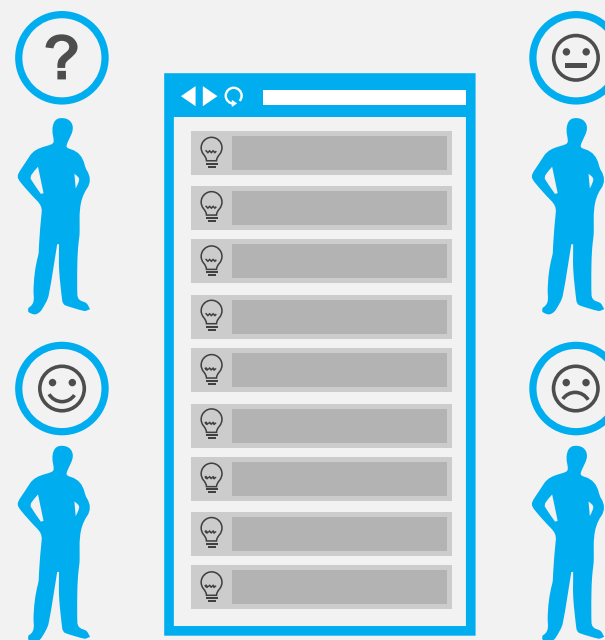


Submit, Vote, Rank, Discuss

*Ideas*

### Proposal Development

Jan. 14 – Jan 21, 2014

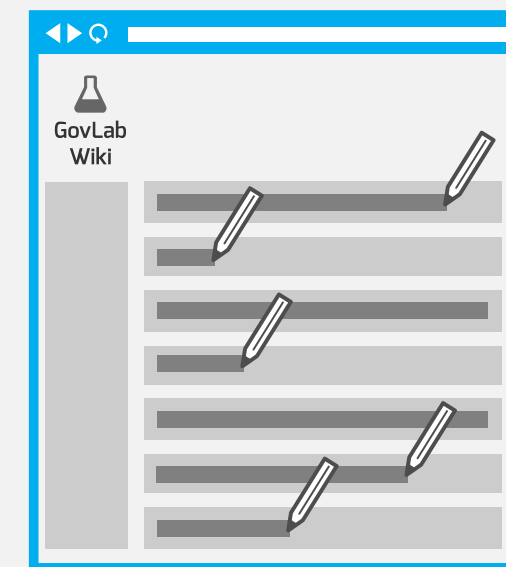


Annotate, Evaluate, Comment, Review

*Blog Posts*

### Collaborative Drafting

Jan. 28 – Feb. 11, 2014



Fine-tune, Edit, Polish, Wordsmith

*Proposal Drafts*

Jan. 1 – Jan. 13, 2014  
Summarize ideas and topics into blog posts

Jan. 22 – Jan. 27, 2014  
Collect input and publish refined drafts to wiki

Submit experiment proposals to ICANN




# Stage 1: Idea Generation

Submit New Idea

ICANN Strategy Panel:  
Multistakeholder Innovation 21st-Century Management of a Shared Global Resource

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where ideas come to life

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Tweet 0

Usage statistics

**4 ideas posted**

0 comments 2 votes 29 users

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What we're discussing ?

[international participation](#)

## Browse Recent Ideas

Recent (4) Popular (4)

**I agree** ISSUE IDENTIFICATION »

Feedback Score **0**

**A "Bug Bounty" program for the DNS (& other Internet standards)**

Sponsor a new program that pays big cash rewards to whitehat hackers who uncover security/stability bugs threatening the stability of the Internet at large managed by a panel of volunteer experts. These experts are responsible for defining the rules of the program, allocating bounties to where additional security research is needed most, and mediating any disagreements that might arise. See example by Microsoft and Facebook: ... [more](#) »

**I disagree**

[Add your comment](#) Submitted by [Antony Declercq](#) 1 day ago

**I agree** ISSUE IDENTIFICATION »

Feedback Score **1**

**Overview thoughts - and risks of jumping too fast to options!**

The challenge – how to govern a global commons in ways that are effective and legitimate, and how to design a process to improve governance. We know that it's ... • unsustainable to have power in the hands of a self-appointed group; • illegitimate for the US to be in a uniquely powerful position; • undesirable to have something like the Internet run by states; • problematic to have excessive control in hands of a few ... [more](#) »

**I disagree**

[Add your comment](#) Submitted by [gmulgan](#) 6 days ago

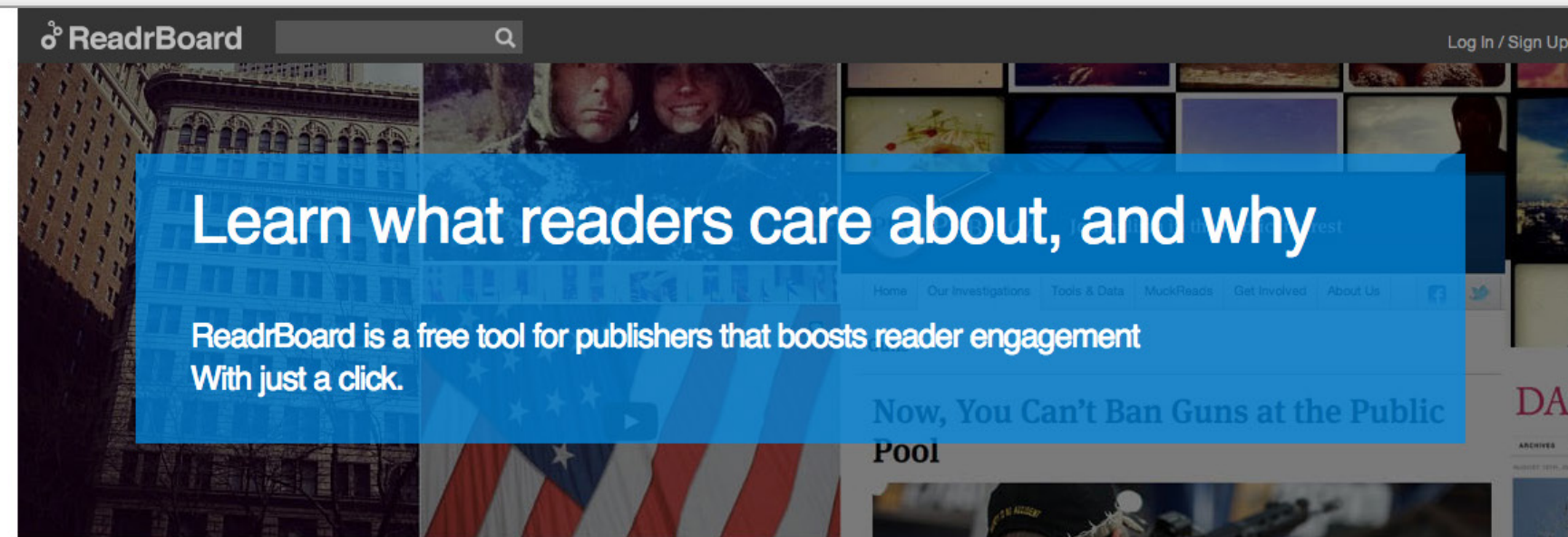
**I agree** ISSUE IDENTIFICATION »

Feedback Score **1**

**Leveraging multistakeholder forums to canvas ICANN issues**

An experiment ICANN could institute is a programme that more actively and

# Stage 2: Proposal Development



## The future of content engagement

ReadrBoard captures reader reactions to any phrase, image, video, or whole page. **With just a click.**

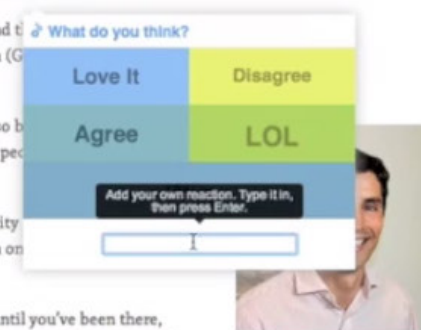
says Michael Maness, vice president of journalism and media innovation at the Knight Foundation. "They've been very focused on using social media and SEO in a metric-oriented way, and they're really aware of who their audience is."

"Our comScore index is 179 for 18-34 year-olds and it's growing. We have upwards of 7 million uniques per month (G... young, smart, and savvy people."

"Every single person who writes for the site does so because they're passionate about their issue — we're not training people. We're giving them a voice," says Horowitz.


Horowitz says as editor, he's pushing his community bar set by Reddit because of the way participation on the site is organized.

"You can't write — you don't really have a voice — until you've been there, in the community and given 'mics' by your peers," he says. "Things sort of bubble to the top, but it takes awhile, and it takes dedication." At the same time, he says he's knowingly building out verticals via something of a formula.



PolicyMic co-founder Chris Altchek says, "We have upwards of 7 million uniques per month, and they're all young, smart, savvy people."

# Stage 3: Collaborative Drafting



**GOVLAB**

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**Navigation**

- [Main page](#)
- [Community portal](#)
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- [Random page](#)
- [Help](#)

**Toolbox**

- [What links here](#)
- [Related changes](#)
- [Upload file](#)
- [Special pages](#)
- [Page information](#)

## Editing ICANN

**B**           

[http://www.icann.org/ The Internet Corporation for Assigned Names and Numbers] (ICANN) is a nonprofit private organization that manages the Internet's [http://en.wikipedia.org/wiki/Domain\_Name\_System Domain Name System]. ICANN's core mission is to "coordinate, at the overall level, the global Internet's system of unique identifiers, and in particular to ensure the stable and secure operation of the Internet's unique identifier systems."<ref name="ICANN Site: Do">"What Does ICANN Do?" at ICANN", [http://www.icann.org/en/about/participate/what</ref> [[The Governance Lab]] is currently working with ICANN as part of [[Smarter Governance: Getting Knowledge In | The GovLab Living Labs Smarter Governance project]].

== Description ==

The GovLab is working with the [https://www.icann.org/en/about/planning/strategic-engagement/multistakeholder-innovation ICANN Strategy Panel for Multistakeholder Innovation], which was created as part of a greater [http://www.icann.org/en/news/announcements/announcement-15jul13-en.htm ICANN strategic initiative] launched at the ICANN 47 meeting in Durban of July 2013. The "multi-stakeholder" model of decision-making was first laid out by the 2005 UN World Summit on the Information Society (WSIS) as "the development and application by governments, the private sector and civil society, in their respective roles, of shared principles, norms, rules, decision-making procedures and programmes that shape the evolution and use of the Internet." This model, as practiced by ICANN, needs to evolve in light of the changing landscape of the Internet, and in light of new and increasingly sophisticated tools to allow for participation, collaboration, and transparency in decision-making. To that end, the ICANN MSI Panel, with support from The GovLab, is working to:

- "Propose new models for international engagement, consensus-based policymaking and institutional structures to support such enhanced functions; and
- "Design processes, tools and platforms that enable the global ICANN community to engage in these new forms of participatory decision-making."

"Objectives and Outputs"

The goal of this work is not institutional innovation for its own sake, but the stability and longevity of a free and open Internet. The GovLab provides research and coordination support to the MSI Panel and is working to engage with MSI panel members and the greater global netizen community to articulate designs informed by research for how ICANN can work globally, effectively and consistently with its public interest values.

The GovLab's role will be to help articulate experiments for using new and innovative processes and platforms for eliciting information in a form and format that is manageable and useful, and gathering input that is focused on scientific, technical, and factual information, more than on opinions or values, as well as designing metrics to evaluate how these new processes improve outcomes and the ability to solve problems better.

Summary:

This is a minor edit  Watch this page




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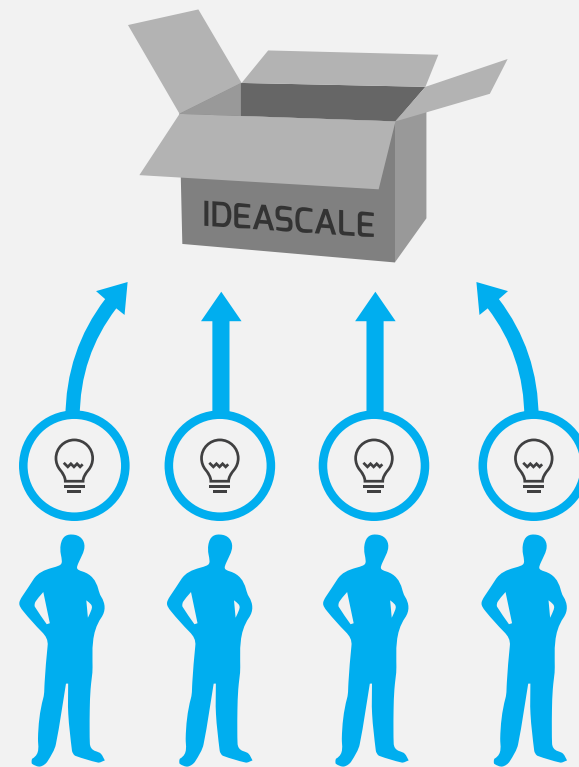






WE ARE HERE

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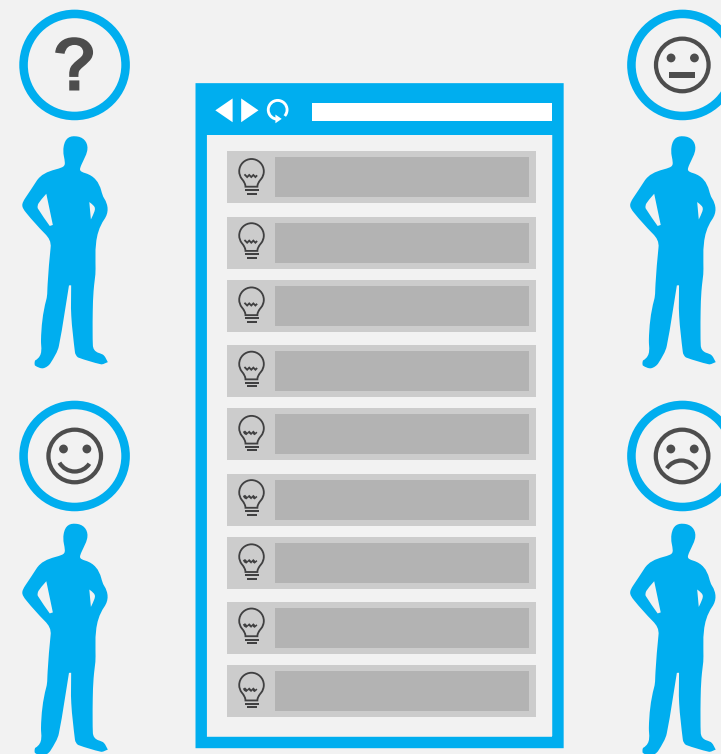


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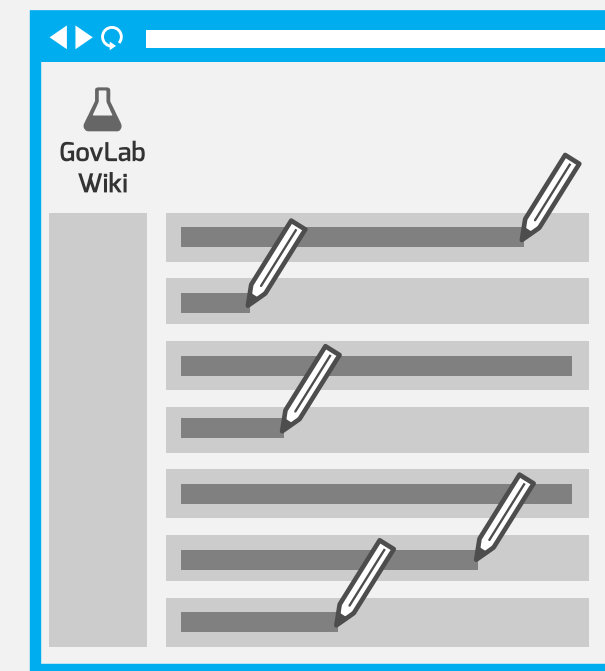


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**How to Participate**  
Submit an idea in any of the categories on the left  
Tag your ideas to help people search submissions  
Discuss ideas posed to help make them better  
Vote on ideas to ensure the best ones "bubble up" to the top.  
Share a link to this brainstorm and invite others to get involved.  
To Learn More About ICANN  
To find out more on what ICANN does, how it's structured and how its decision-making works today, see the GovLab's [Technology Background](#) and [Primer](#) on ICANN.

The Internet Corporation for Assigned Names and Numbers (ICANN) is the global coordinator of the Internet's domain name system, which enables communications to flow seamlessly across a unified Internet.  
ICANN recognizes that it must evolve how it works and makes decisions to keep pace with the growth and globalization of Internet access and newly available collaborative approaches for solving public problems. ICANN's leadership has committed to a serious consideration of proposals from the ICANN Strategy Panel on Multistakeholder Innovation (MSI Panel), which has been charged with designing concrete experiments for new models of operation that ICANN can test, harnessing 21st century tools and approaches aimed to help ICANN work more effectively and more legitimately, consistent with its founding public interest values.  
Yet the Panel is a small group with no monopoly on the best ideas for what ICANN could do or should not do to coordinate the DNS well. We need suggestions to be shared here in order that we can put them through a process designed to refine ideas into concrete proposals capable of being implemented. All suggestions – whether constitutional, structural, legal, procedural or technological – that meet these criteria are welcome.  
While we cannot decide for ICANN, the aim of the MSI Panel is to use its authority to push for real change. Thus, we want ideas that are concrete and specific for innovative processes, structures, platforms, and techniques for how to implement them that ICANN could try.  
We have set up five categories to help you organize your thinking. When sharing an idea, explain how it could apply to one or more phases of decisionmaking by assigning it to a category:

- Phase 1: Issue Identification:** Spotting problems and projects to work on. For example, ICANN should use open brainstorm tools like this one to enable people to raise issues.
- Phase 2: Developing and Prioritizing Solutions:** Devising creative approaches and the knowledge for how to use them. For example, ICANN should use expert networking tools to find experts for working groups with the know-how to decide what must be accomplished.
- Phase 3: Evaluation and Review:** Providing for analytical input and assessment. For example, all projects should be subject to open peer review as a way to get more people involved in understanding what works.
- Structural and Legal:** Developing organizational forms, jurisdictional boundaries and legal norms. For example, all contracts should be written and published using open and consistent data standards aligned with international open contracting norms.
- Everything Else**

To help kick start your brainstorming, consider some important and technical topics that ICANN is currently tackling:

Making the Domain Name System (DNS) support variants of non-Latin scripts that mean the same thing but are visually distinct. For example, "游戏" in simplified Chinese vs. "遊戲" in traditional Chinese for "games."

Eliminating the possibility of "name collisions" – what happens when newly domain names are created.

Evolving what the next generation system for Whois – a public database of domain names.

Together, we can develop 21st century best practices for managing a shared global resource like the Internet's unique identifier system.

Submit New Idea

Submit New Idea

[\[ Manage Categories \]](#)  
Categories

Administrators

# Framework for Idea Generation

- ▶ **Phase 1:** Issue Identification: Spotting problems and projects to work on.
- ▶ **Phase 2:** Developing and Prioritizing Solutions: Devising creative approaches and the knowledge for how to use them.
- ▶ **Phase 3:** Evaluation and Review: Providing for analytical input and assessment.
- ▶ **Structural and Legal:** Developing organizational forms, jurisdictional boundaries and legal norms.
- ▶ **Everything Else**

# We Need Your Help

- ▶ Is the process clear and well-designed?
- ▶ Is the Ideascale site clear and how can we improve it?
- ▶ Whom can you reach out to
- ▶ How can we help?
- ▶ Do you have substantive ideas and suggestions?



# ICANN still looks like this

ICANN

**[comments-igo-ingo-final-20sep13] Chronological Index**

• [Thread Index](#)

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[1](#) (backward)    ( 1 )    (forward) [1](#)

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- **2013 Nov 06**
  - [Re: ALAC Statement on the Draft Final Report on Protection of IGO and INGO Identifiers in All gTLDs](#) ICANN At-Large Staff
- **2013 Nov 02**
  - [BC Comment on Draft Final Report on Protection of IGO and INGO Identifiers](#) Steve DelBianco
- **2013 Nov 01**
  - [ALAC Statement on the Draft Final Report on Protection of IGO and INGO Identifiers in All gTLDs](#) ICANN At-Large Staff
  - [Valideus comments on Draft Final Report on Protection of IGO and INGO Identifiers in All gTLDs](#) Brian Beckham
  - [National Red Cross and Red Crescent Societies' Comment on the Draft Final Report on Protection of IGO and INGO Identifiers in All gTLDs](#) Michael Meyer
- **2013 Oct 12**
  - [Further data on actual extent of the alleged problem](#) George Kirikos
  - [History lesson - this topic came up in 2007, and was widely rejected!](#) George Kirikos
- **2013 Oct 11**
  - [comments-igo-ingo-final-20sep13](#) Charles Christopher
  - [RySG Comments](#) Gomes, Chuck
  - [Comments to Draft Final Report on Protection of IGO and INGO Identifiers in All gTLDs](#) Makena, Hope
  - [Should ICANN repeal free speech?](#) Joseph Peterson
  - [No additional policy protections for IGOs](#) Jay Chapman
  - [Commenting on: Draft Final Report on Protection of IGO and INGO Identifiers in All gTLDs](#) ed
  - [Comments of the Internet Commerce Association](#) Phil Corwin
  - [Domain names should NOT be appropriated by IGOs](#) Pat Quinn
  - [Security of tenure underpins successful economic systems](#) Paul Tattersfield
  - [comments to Draft Final Report on Protection of IGO and INGO Identifiers in All gTLDs](#) Sergio De Gregori
  - [Acronym domains are widely used and should not be reserved for IGOs and INGOs](#) Nat Cohen
  - [ALAC Statement on the Draft Final Report on Protection of IGO and INGO Identifiers in All gTLDs](#) ICANN At-Large Staff
- **2013 Oct 10**
  - [Do not add ANY special protections for certain rights holders](#) MarketLift
  - [Consider property rights and fair market value of domain names before adopting new policy.](#) Alex Lerman
- **2013 Oct 09**
  - [A question of principles : short and generic domains registered years ago by some pioneers do not belong to late-coming blue chips and their posse of lawyers.](#) editeur@xxxxxxxxx
- **2013 Sep 20**
  - [Short domains don't belong to IGOs, especially ones already registered](#) George Kirikos

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[1](#) (backward)    ( 1 )    (forward) [1](#)



# CROWDSOURCING **WISELY** NOT JUST WIDELY

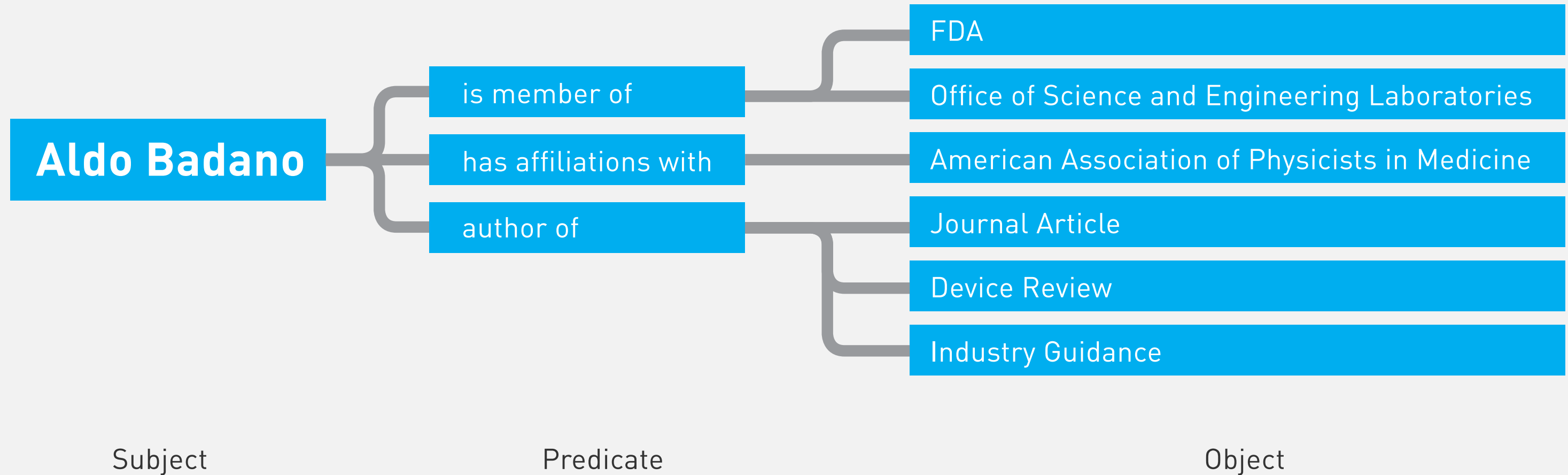


## EXPERTISE

Identifying those with know-how and contributions to bear

# VIVO Ontology

- ▶ Resource Description Framework (RDF) triples
  - ▶ subject – predicate – object
- ▶ Represent researchers and the full context in which they work



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Tour
Users

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interesting
440
featured
hot
week
month

6	1	516	<p><b>Android: How to disable selection magnifier in ICS?</b></p> <p style="font-size: 0.8em; color: #555;">4h ago Homo sapiens 217</p>	
12	2	822	<p><b>+50 Overlapping hidden fragments after application gets killed and restored</b></p> <p style="font-size: 0.8em; color: #555;">nov 6 at 14:52 animaonline 2,436</p>	
1	2	168	<p><b>+100 sending messages from one queue to other queues</b></p> <p style="font-size: 0.8em; color: #555;">3h ago Noctis 1,653</p>	
5	3	236	<p><b>+50 How to add random button to form</b></p> <p style="font-size: 0.8em; color: #555;">47s ago Cornelius Wilson 47</p>	
1	1	120	<p><b>+50 Request.Files is empty when uploading with jQuery File Upload with Internet Explorer 6/9</b></p> <p style="font-size: 0.8em; color: #555;">1d ago giammin 1,899</p>	
0	1	136	<p><b>+50 Pipeline branch prediction performance example</b></p> <p style="font-size: 0.8em; color: #555;">nov 6 at 16:07 basil 34</p>	

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## IDEAS

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1 | 2 | 3 | 4 | 5

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Posted by: [bizarrefish](#)

My idea is based around the need for Small and Medium sized enterprises to have a new form factor ...

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108 Ideas  
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[yesmathew](#)

7939 Points  
13 Ideas  
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Last Activity : Oct 23, 2013

### Recent Ideas

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[Pure Android on Dell Venue](#)

Posted by: [veer01\\_42](#)

Status: *New*  
Nov 13, 2013

With android being a license free platform, I was wondering if any of these are possible: Stock android on Dell Venue

1 Vote
0 Comment

[Laptops with easy HDD or RAM swap-in capability](#)

Posted by: [Nicknm](#)

Status: *Acknowledged*  
Nov 12, 2013

Hi,My idea is about developing a laptop with easy HDD or RAM swap-in feature.am sure there are a lot of users who

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1 Comment

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[Fix Alienware M14xr2 Throttling Issue](#)

Posted by: [blindpet](#)

Status: *Acknowledged*  
Oct 4, 2013

The m14xr2 currently throttles around 67 degrees celcius. The brand new Alienware 14 had the same throttling issue

29 Votes
76 Comments

[Some Recommendation on Design of Alienware R2 Laptop series](#)

Posted by: [bhaumikshah](#)

Status: *Acknowledged*  
Nov 12, 2013

Hello All , Just seen the new Alienware design. Many of the fans & Gamers are disappointed with the design. There is lot

2 Votes
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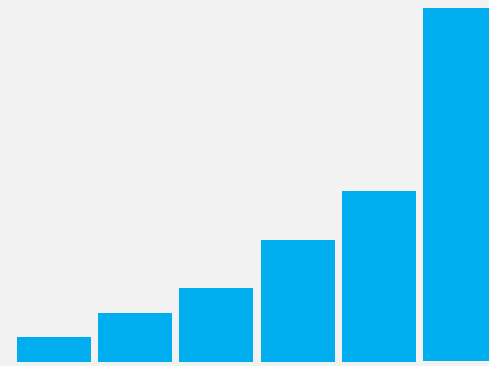
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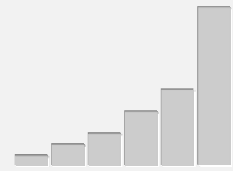
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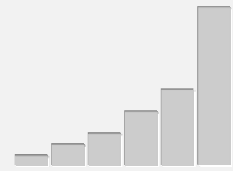
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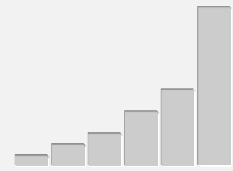
# PATENT PROJECT:

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# THE PEER TO PATENT PROJECT:

## Community Peer Review of Patents



circa

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## FCC to crowdsource broadband research with Android app

TECHNOLOGY - NOVEMBER 9, 2013 1:48PM

*As part of its plan to measure broadband speeds, the Federal Communications Commission will ask the public to use an Android app to help it better understand the state of America's wireless networks.*



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The FCC has developed an Android app called the FCC Speed Test App that the agency will use to [collect data about wireless networks in the U.S.](#) The FCC will ask the public to download and use the app in an effort to crowdsource its research on the state of broadband Internet access in the U.S.



# TASKS

Tasks and Doing More with Less:  
Collaborating with the Crowd to Get Things Done



Take part'. Below this is another horizontal line. On the left side, there is a section titled 'Classify Galaxies' with the text: 'To understand how galaxies formed we need your help to classify them according to their shapes. If you're quick, you may even be the first person to see the galaxies you're asked to classify.' Below this text is a yellow button that says 'Begin Classifying'. On the right side of this section is a large, vibrant image of a spiral galaxy with a bright orange and yellow core and blue-tinted arms."/>

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## OPINIONS

Prioritizing Agendas and Allocating Resources

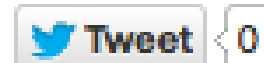


## Mobile-Enhanced Participatory Budgeting in the DRC



SUBMITTED BY **FELIPE ESTEFAN** ON MON, 02/13/2012 - 12:38

CO-AUTHORS: **BORIS WEBER**



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In the Democratic Republic of the Congo, Information and Communication Technologies (ICTs) are helping increase citizen participation, positively transforming the relation between citizens and their government, ultimately resulting in more effective public service delivery.

Mobile phones are performing a key role in enhancing transparency and accountability. Mobile penetration in the DRC is increasing rapidly, from 16% to an estimated 47% in 2013. In addition, 55% of the country's population resides in areas currently covered by mobile networks, including most rural areas from the eastern

province of South Kivu.

The country has long suffered from conditions that have prevented the full development of its citizens and communities. Citizens have suffered the effects of conflict, and remain, in many cases, unable to access the most basic of public services. "Our realities are African realities," explained Thomas Maketa, a DRC-based member of the ICT4Gov team. While many citizens in the province don't have access to



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# AVOIN MINISTERIÖ

Tuulivoimat pelastavat maailman?

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<p><b>Järkeä tekijänoikeuslakiin »</b></p> <p>Keräys käynnissä 23.01.2013 – 22.07.2013</p> <div style="background-color: #27ae60; width: 100%; height: 10px; margin-bottom: 5px;"></div> <p>52 päivää jäljellä   23012 / 50000</p>	<p><b>Velkakattolaki »</b></p> <p>Keräys päättynyt 01.10.2012 – 01.04.2013</p> <div style="background-color: #27ae60; width: 100%; height: 10px; margin-bottom: 5px;"></div> <p>60 / 50000</p>	<p><b>ENERGIAJUOMAT K16 - Kansalaisaloite energiajuomien myynnin kieltämisestä alle »</b></p> <p>Keräys päättynyt 03.09.2012 – 03.03.2013</p> <div style="background-color: #27ae60; width: 100%; height: 10px; margin-bottom: 5px;"></div> <p>30313 / 50000</p>



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**With Survey, Vatican Seeks Laity Comment on Family Issues**



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**ROME** — Often, when the Vatican speaks, it can be a fairly one-sided conversation, issuing encyclicals and other formal documents stating the Roman Catholic Church's official position on doctrine or other matters.

But Pope Francis, who has already shaken up the Vatican, is asking the world's one billion Catholics for their opinions on a questionnaire covering social issues like same-sex marriage, cohabitation by unwed couples, contraception, and the place of divorced and remarried people in the church.

"It's something that is totally new," said Msgr. Alberto Pala, a parish priest at the Cathedral of Cagliari in Sardinia, Italy. "And we are very pleased."

The questionnaire is being distributed to bishops worldwide in advance of their synod next fall. Family is the theme of that meeting, with bishops expected to grapple with how the church should address issues like divorce and same-sex marriage. In the past, the Vatican has determined the agenda for synods and sought opinions from bishops' conferences

By **JIM YARDLEY**  
Published: November 8, 2013

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## DEMOCRATIZING PROBLEM SOLVING

*Without power and independence,  
a town may contain good subjects,  
but it can have no active citizens.*

**DeTocqueville**

# MOTIVATING & INCENTIVIZING PARTICIPATION



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Promoting Excellence in Patient Experience

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### What is the NHS Patient Feedback Challenge?

Our work after the closure of the NHS Institute

The NHS Patient Feedback Challenge has been designed to support the spread of great approaches which use feedback from patients to improve services. It has been created and managed by the NHS Institute and funded by the Department of Health.

The projects were selected following their bid for a share of the £1 million Challenge fund, which was set aside to support the most promising approaches to measuring and improving patient experience. All projects which are led by an NHS organisation have built specialised project teams to share and spread their successes, these teams include specialist collaborators from the commercial and third sector along with spread partner organisations from within the NHS.

Since their journey began in August, spread has taken place across forty three new organisations and 75 wards, services or divisions across the NHS.

You can download the programme brochure here [Programme Brochure.pdf](#)

[NHS Patient Feedback Challenge](#)

- Patient feedback challenge films

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**Useful Links**

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The screenshot shows the StackExchange homepage. At the top left is the StackExchange logo. To its right are navigation links: All Sites, Hot Questions, Top Users, Newsletters, and Blogs. The main heading is "expert answers to your questions" in a large blue font. Below this is a paragraph of text describing the platform as a network of 101 question and answer sites. A statistics row follows, listing 101 Q&A sites, 3.4 million users, 6.2 million questions, and 11.4 million answers. An orange button labeled "Explore our sites!" is positioned below the statistics. The bottom section is titled "Our Q&A sites are free and open to everyone" and features three site category tiles: "PROGRAMMERS" with a computer icon, "ELECTRICAL ENGINEERING" with a circuit board icon, and "Geographic Information" with a map icon.

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# expert answers to your questions

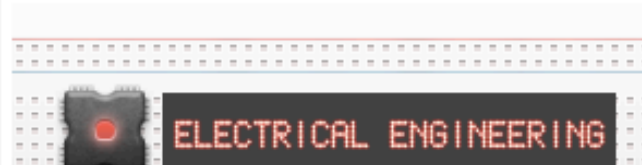
Stack Exchange is a fast-growing network of [101 question and answer sites](#) on diverse topics from software programming to cooking to photography and gaming. We build libraries of high-quality questions and answers, focused on the most important topics in each area of expertise. From our core of Q&A, to community blogs and real-time chat, we provide experts with the tools they need to make The Internet a better place. Learn more [about us...](#)


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## Crowdsourcing

From Wikipedia, the free encyclopedia



This article is **written like a personal reflection or opinion essay rather than an encyclopedic description of the subject**. Please [help improve it](#) by rewriting it in an [encyclopedic style](#). *(January 2013)*

**Crowdsourcing** is, according to the Merriam-Webster Dictionary, the practice of obtaining needed services, ideas, or content by soliciting contributions from a large group of people, and especially from an online community, rather than from traditional employees or suppliers.<sup>[1]</sup> Often used to subdivide tedious work or to fund-raise startup companies and charities, this process can occur both online and offline.<sup>[2]</sup> It combines the efforts of crowds of self-identified volunteers or part-time workers, where each one on their own initiative adds a small portion that combines into a greater result. Crowdsourcing is different from an ordinary outsourcing since it is a task or problem that is outsourced to an undefined public rather than to a specific, named group.

Although the word "crowdsourcing" was coined in 2006, it can apply to a wide range of activities.<sup>[3]</sup> Crowdsourcing can involve [division of labor](#) for tedious tasks split to use crowd-based outsourcing, but it can also apply to specific requests, such as [crowdvoting](#), [crowdfunding](#), a broad-based competition, and a general search for answers, solutions, or a [missing person](#).

**Contents** [hide]

- 1 Definitions
- 2 History
  - 2.1 Historical examples
    - 2.1.1 The Oxford English Dictionary
    - 2.1.2 Crowdsourcing in genealogy research
    - 2.1.3 Early crowdsourcing competitions
- 3 Modern methods
  - 3.1 Types of crowdsourcing
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    - 3.1.3 Crowdsourcing creative work
    - 3.1.4 Crowdsourcing language-related data collection
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    - 3.1.7 "Wisdom of the crowd"
    - 3.1.8 Microwork
    - 3.1.9 Inducement prize contests
    - 3.1.10 Implicit crowdsourcing
- 4 Crowdsourcers
- 5 Demographics

The screenshot shows the homepage of Challenge.gov, powered by ChallengePost. The top navigation bar includes 'Log in' and 'Sign up' links. The main header features the Challenge.gov logo and the tagline 'Government Challenges, Your Solutions'. Below this is a navigation menu with 'Home', 'Find Challenges', and 'About' tabs. A search bar is located on the right, with a placeholder text 'e.g.: "Apps" or "Health"' and a 'SEARCH' button. The main content area has a blue background with the text 'On Challenge.gov, the public and government can solve problems together.' and a 'SIGN UP AND PARTICIPATE' button, followed by a link to 'Learn More'. To the right of this text are icons representing various challenge categories: a stack of cubes, a lightbulb, a document, a person, a smartphone, and a bandage. Below the main content, there is a 'Featured Challenges' section with a pagination indicator (1-5) and a 'Browse Challenges' section with a 'CATEGORIES' list. The featured challenge is 'United States Mint: Kids' Baseball Coin Design Challenge' by the United States Mint, with a '28 days to submit' timer and a 'LEARN MORE' button. The categories list includes Defense (28), Economy (33), Education (63), Energy & Environment (55), Health (98), and International Affairs (11).

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# Some Initial Ideas



The screenshot shows the IdeaScale website homepage. At the top is a green navigation bar with the IdeaScale logo (a lightbulb with a plant growing inside) and the text "IdeaScale". To the right of the logo are navigation buttons for "Home", "Features", "Pricing", "Government", "Enterprise", and "Contact". Below the navigation bar is a section titled "About IdeaScale" in green. Underneath this title are two buttons: "Our Story" and "Our Team". The main text describes IdeaScale as an easy-to-use, powerful solution for collecting feedback and ideas, mentioning its origin in 2008 and its use by government agencies like the VA, FCC, and the Office of the President of the United States. A timeline entry for 2008 features a stylized portrait of Barack Obama and text stating that he launched an open government initiative for which IdeaScale provided a citizen feedback platform for 23 federal agencies.

The screenshot shows the VIVO website homepage. At the top left is the VIVO logo with the tagline "connect • share • discover". To the right is a search bar. Below the logo is a navigation menu with links for Home, About, Download, Support, and Contact. The main content area features a large heading "An interdisciplinary network" with the subtext "Enabling collaboration and discovery among scientists across all disciplines." To the right of this heading is a call to action: "Find out how your institution can participate" with a double arrow icon. Below this is a paragraph explaining that the network facilitates scholarly discovery and that institutions can participate by installing VIVO or providing semantic web-compliant data. To the right of this text is a photograph of the Gateway Arch in St. Louis at night. At the bottom left, there is a small map of the United States with green dots indicating locations, and a box titled "International Researcher Network" with a right-pointing arrow.



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## Crowdsourcing

From Wikipedia, the free encyclopedia



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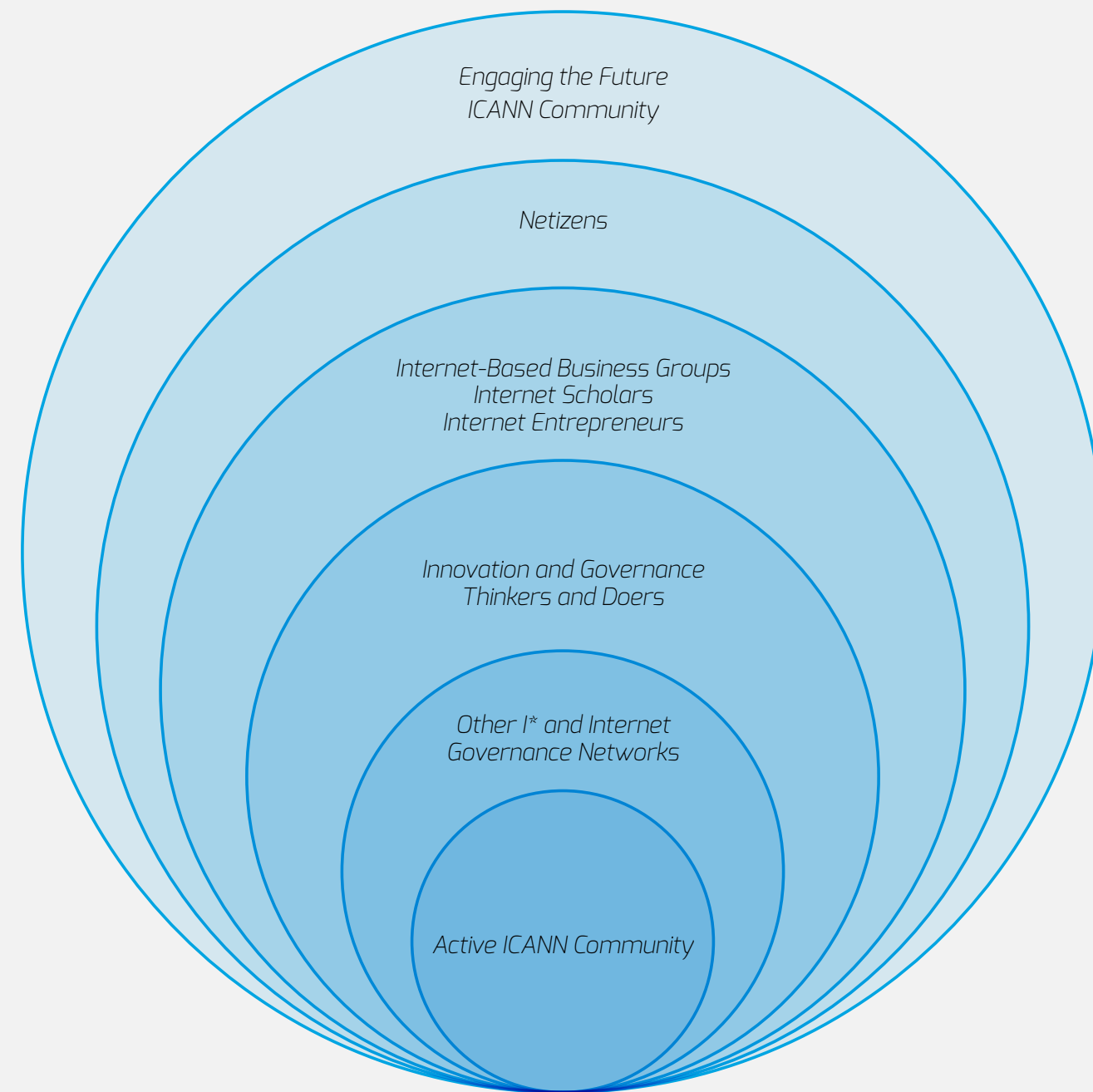
# What is Open Contracting?



All stages of the contracting chain

Open contracting refers to norms and practices for increased disclosure and participation in public contracting including tendering, performance and completion. It includes the variety of contract types, from more basic contracts for the procurement of goods, to complex contracts, joint venture agreements, licenses and production sharing agreements. Open contracting encompasses all public contracting, including contracts funded by combinations of public, private and donor sources.

# WE NEED YOUR HELP



# HERE'S HOW



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